

Dear Healthcare Professional

The Physiotherapy Joint Sustainability Project

Based on global best practice, Discovery Health is committed to working with the profession to build a shared-value, person-centred healthcare system. This provides a rich ecosystem in which the member or patient, healthcare provider and funder, partner to improve healthcare outcomes in a sustainable way. One of the key elements of the shared-value model is value-based care (VBC), which uniquely generates value for all stakeholders in the healthcare system.

Implementation of VBC strategies in the Discovery Health ecosystem is already proving to be very effective in addressing the challenges of variable quality of care and cost effectiveness in our environment.

We, therefore, aim to work with any recognised South African Physiotherapy representative group through 2022 to build a value-based initiative into the Joint Sustainability Project (JSP).

Key features of the Physiotherapy Joint Sustainability Project

With the Physiotherapy Joint Sustainability Project, we will pay the practice directly at the project rate (JSP Rate). This increases payment. The certainty of cover achieved through this agreement will result in participants in the project getting the status of designated service provider (DSP).

Please make sure that Discovery Health has your practice's banking details to ensure payment is made directly to your practice.

Schemes managed by Discovery Health will pay claims directly to the practice based on this agreement, in line with your selected payment frequency. The schemes will process all claims and revised claims within the legal framework of the Medical Schemes Act and other relevant legislation. The participating closed schemes are included as Annexure A.

Please note: Consumables, materials and equipment will be excluded from the Physiotherapy Joint Sustainability Project. This means that normal benefit rules will apply to these items.

Participation criteria

Participants in the Physiotherapy Joint Suitability Project agree to:

- Bill medical scheme members up to the Joint Sustainability Project Rate without any extra charges, like levies or administration fees
- Be a fully compliant member of an accredited South African physiotherapy society, association or recognised consulting group.
- Participate in peer review or mentoring processes. This applies to all therapists employed by or contracted to the practice. This includes exchanging clinical and administration information to promote a sustainable healthcare system that is efficient and offers high-quality care to medical scheme members.
- Make sure that the referring doctor field (the name of the provider and the practice number) is filled in on all in-hospital claim forms. 'In-hospital' means that the patient is admitted to an appropriately registered acute hospital or sub-acute facility, including hospitals, step-down facilities, and psychiatric units.
- Get practice accreditation from a South African physiotherapy society, association accreditation programme or a similar programme within two years from the date of signing the Joint Sustainability Project agreement. The physiotherapy society, association or recognised consulting group reserves the right to make changes to the accreditation programme and launch timeframes as may be required from time to time.
- Apply all guidelines and protocols from Discovery and those endorsed by the physiotherapy society, association or recognised consulting group, which will be released from time to time.

Complete the attached agreement form to participate in the Joint Sustainability Project (JSP)

If you would like to participate, please print and fill in the attached agreement form. Email the completed and signed form to provider_administration@discovery.co.za

We will load your practice details onto the network for payment at the JSP Rate once we receive your application and will then notify you by email or SMS of the effective date of the JSP agreement.

If you have any questions about the Joint Suitability Project, please email us at healthpartners@discovery.co.za or call us on 0860 44 55 66.

Regards



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